

Safe Newcastle AGM 2008
9 December 2009
Feedback - Exercise 1

Organisation/ Partner	Action/ Initiative	How well are we doing	Impact	What else needs to be done
YHN	HASBET team	<ul style="list-style-type: none"> Charter mark Finalist UK Housing 2009 	<ul style="list-style-type: none"> 95% of offenders change behaviour FIP - offers intensive support to families 	All landlords meet Respect standard for hsg mgt
NCC Community engagement	SNAPs role	National finalist	Improved neighbourhood partnership working	<ul style="list-style-type: none"> Improved monitoring/ performance Sharing of best practice Better approach to perceptions of safety
GONE	Support for SN around performance issues NI38	Regional improvements	NI38 improvements	
Stonham Tyneside Foyer	Drugs mgt protocol Early intervention in drugs/alcohol	<ul style="list-style-type: none"> Improved training DnA surgeries City wide roll out 	<ul style="list-style-type: none"> Reduction in drug use and rough sleeping Better outcomes for homeless people 	<ul style="list-style-type: none"> More inter agency info sharing More city wide proposals
NCC	Housing related support under SP for vulnerable people	<ul style="list-style-type: none"> PIs in LAA NI41 improvements 	<ul style="list-style-type: none"> Reduced evictions from supported accommodation Improved environment of emergency acc 	<ul style="list-style-type: none"> Improved links recognising housing support to address wider issues Need post in housing support to deal with case management
Young pples DnA service	More YP referred form YOT Arrest referral pilot Links to FIPs	<ul style="list-style-type: none"> Changing Trax national recognition Targets for YOT referral achieved 	<ul style="list-style-type: none"> More young offenders accessing treatment Improves YP welfare custody service 	<ul style="list-style-type: none"> Capacity issues in YP treatment services
Alcohol care and treatment service	New service to support reduction of social inclusion issues op people with alcohol missies issues	<ul style="list-style-type: none"> Presentations at nations confs 	<ul style="list-style-type: none"> IBA training has skilled up front line workers 	<ul style="list-style-type: none"> Need more staff

NCC Childrens services	Read across to Cand YP work in SN strategy			Role of RAs rep needs to be clarifites
Magistrates court	<ul style="list-style-type: none"> DV Court Specialist drug courts Community engagement improvements 		To early to assess	
Life line	Harm reduction services	High levels of BB testing	Increased number of referrals	
Police	Overall crime reduction Policing pledge PPO team and DIP team work Drug related death protocols	On target to reduce reoffending within cohort	Improved public confidence Reduction in acq crime Good performance and HMIC gradings etc	<ul style="list-style-type: none"> Better understanding of agencies to access joint services OM will target offenders not on licence and reduce adverse impact in the community Drugs court Focus on "BBC"
Byker Bridge	Better by Half property services	Too early to assess	Reduced offending among participants	
Alcohol care and treatment service (ACTS)	New service which sees clients via crisis clinics re reduce need for hospital admissions	On target to reduce Has by 5%	Too early to asses but great potential	
Turning Point	Support to clients to reduce offending	Work reflected in DIP outcomes	More people accessing treatment	More awareness raising of services
Racial harassment prevention team	Support to victim of racial harassment	Evaluation report	More victims have confidence to report	More commitment from management

Probation	<ul style="list-style-type: none"> Engaged 2,000 offenders and reduced reoffending rates Drug rehabilitation requirement IOM 	<ul style="list-style-type: none"> Probation award for partnership working LCJB shortlist for reducing reoffend Some evidence that reoffending is going down 	<ul style="list-style-type: none"> PPO foundation for IOM pilot Proven methods of PPO Dedicated drugs court 	<ul style="list-style-type: none"> Strategic bringing together of services ATRs – treatment provider required
Nexus	Incident recording		Lack of detections for broken bus windows	Drama work shops planned in 2010 to tackle missile throwing
NTA	Waiting times reduced		Improved and quicker access to services	
NCC education welfare service	Partnership working	Improved level of support to families		Prompt responses
NPA	<ul style="list-style-type: none"> Maintaining good police performance Grant pool, fund Increasing public confidence e.g. through PB 	Grant pool national award	<ul style="list-style-type: none"> Maintaining good performance Staff training for designing out crime Greater awareness of role of NPA 	Better alignment of timescales for budget/ planning etc
PCT - safeguarding children	Feed in to MARAC and MAPPA		Improved outcomes for children at risk	Improved interagency working
East End community development alliance	Engagement with communities to deliver key messages			Improved info sharing
St Vincent de Paul	<ul style="list-style-type: none"> Accommodation of offenders Feed into MAPPA and PPO 		Successfully supervise and resettle high risk offenders	
TWFRS	<ul style="list-style-type: none"> Phoenix project Home safety Safety works 	<ul style="list-style-type: none"> Reducing reoffending by young people Reducing deliberate and accidental fires 	<ul style="list-style-type: none"> Excellent partnership working 	

ARCH	Increase in cases dealt with Increase no of hate incident reports	All work identified as best practice	<ul style="list-style-type: none"> • Increase in report and satisfaction levels • Roll out of ARCHsystem 	Disability hate crime - mainstreaming
Panah Black women's refuge	Input into MARAC More provision for DV visits and emergency help		Huge impact on women helped	Good networking with benefit agency but better fast tracking needs
NECA	<ul style="list-style-type: none"> • Services for stimulant users • improved services for women 	Service well recieved by users	Gap in provision filled	<ul style="list-style-type: none"> • More investment • More housing services • More servis for alcohol misuers
NUT4/ NSCB	MARAC and Dv training	Staff feel more confident to deal with issues		<ul style="list-style-type: none"> • More funding for staff
Addiction	Contribution to DIP and work on NI38		<ul style="list-style-type: none"> • Reduction in drug related crime • Improved partnership working 	<ul style="list-style-type: none"> • Need to sustain progress and better understand NI38
Safeguarding adults	Involved with victims of abuse through MARAC/MAPPA		<ul style="list-style-type: none"> • Grater awareness of safeguarding vulnerable adults 	<ul style="list-style-type: none"> • Better understanding and partnership working • Better CJ outcomes for victims
NCVS	Safe Newcastle reference group to bring issues forward		<ul style="list-style-type: none"> • Improves contribution to the board ands partnership 	<ul style="list-style-type: none"> • Need to have a stronger voice on the Board • Board focus less on indicators and more on strategic issues • More joining up of other work across the city e.g. ABR
Community rep	PB exercise	Partnership working in Denton through Exemplar status		<ul style="list-style-type: none"> • Improved feedback to residents and groups
Turning point		DIP impact study - excellent results	More people in suitable drug treatment	More work on NI38